# Smart Metering as an enabler of customer empowerment

## **Case Finland**

IRENA Innovation Week 2018 Ina Lehto



# FINLAND

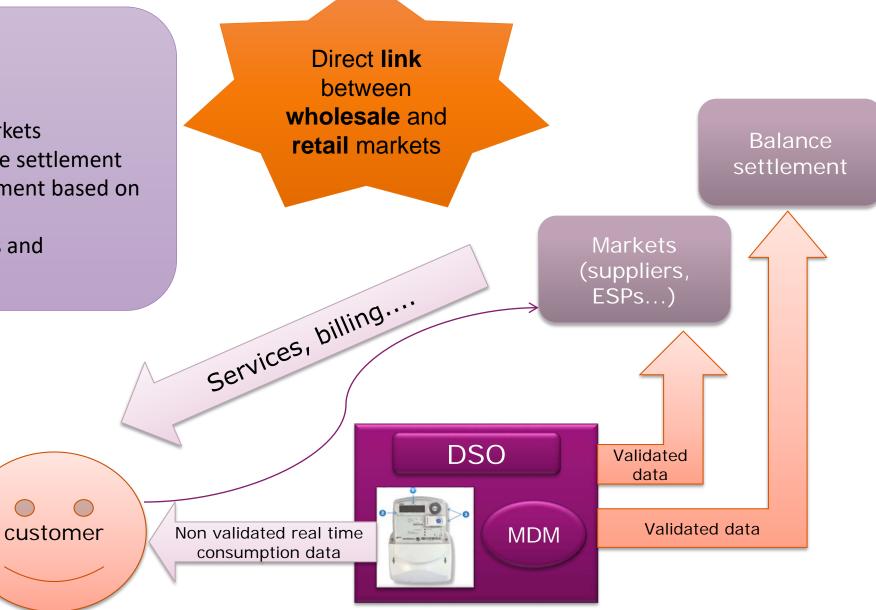
### FACTS ABOUT FINLAND

- 5.52 million inhabitants
- Area 338 000 km2
- EU's coldest Member State
- Long distances inside the country and to the EU and other markets
- High energy consumption per capita
- Electricity consumption 80-90 TWh/a
- High share of manufacturing industry
- High energy efficiency in buildings

### FACTS ABOUT ELECTRICITY IN FINLAND

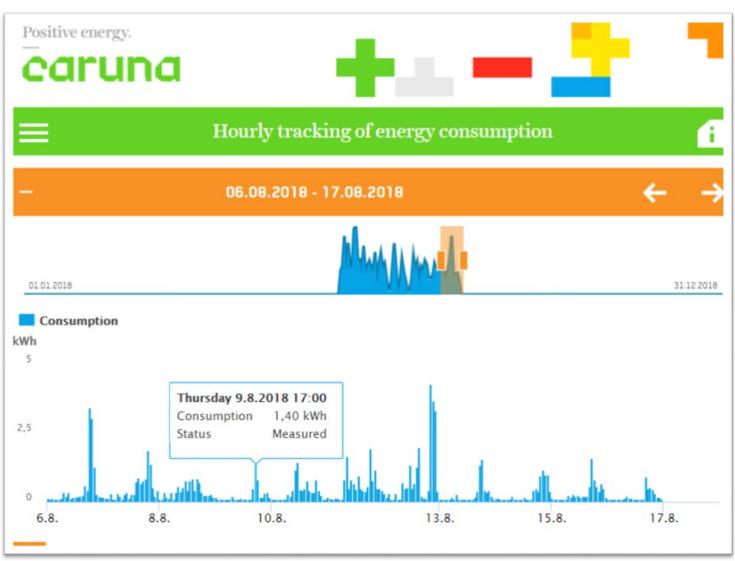
- 3.5 million electricity end user customers\*
- 77 electricity DSOs (network companies)\*
- 73 electricity suppliers\* 56 offer products nationwide\*
- Competitive supplier centric electricity retail market
  - No price regulation for electricity supply
  - 11 % switching rate\*
  - 9 % of retail customers have dynamic price contract\*
- DSOs responsible for metering
  - Smart Metering fully rolled out
  - Smart Meter 2.0 roll out coming soon

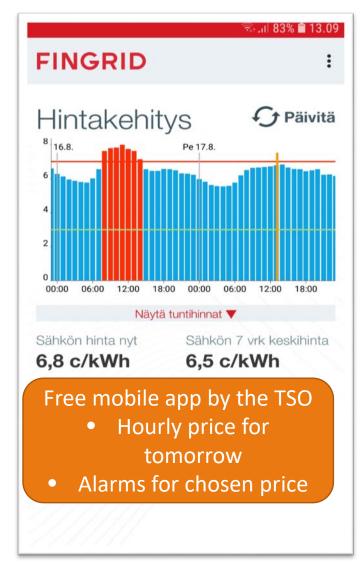
- Meters measure hourly
  - in the future 15 min
- Meters read daily
- Data send D+1 to the markets
  - suppliers and balance settlement
- Billing and balance settlement based on measured values
  - No more load curves and reconciliation bills



Finnish Energy

# **MY ELECTRICITY CONSUMPTION**





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# **EXAMPLES OF SERVICES AVAILABLE TODAY**

- <u>Reporting services</u>
  - Hourly consumption reported to everyone for free
    - Follow your own consumption, get professional advice from your ESP's
  - Additional reporting services
    - In-home displays using the open interface from the meter, SMS notifications for power outages
- <u>Demand side management services</u>
  - Both based on automation or manual actions
  - Home and water heated automatically when it's cheapest, charging EV when it's cheapest
- Other services
  - Selling self produced solar electricity to the markets, EV charging with own solar production

https://www.virta.global/home

https://www.therecorporation.com/home-energy-management-for-home-owners/

https://www.forssanenergia.fi/palvelut/energianhallintajarjestelma-se-24-7/

https://www.optiwatti.fi/save-electricity/

https://www.fortum.com/products-and-services/smart-energy-solutions/all-one-smartliving-solution-better-living

https://www.kuopionenergia.fi/lisapalvelut-ja-vinkit/6747-2/nokkela-energiavahti/

#### Six key points to climate neutral Europe

- 2050 target to the 1.5 degrees pathway agreed in Paris
- Well-functioning, fully integrated power market
- Free and fair competition Same rules for all
- No subsidies for mature technologies and no regulatory barriers for any technology
- Customers are empowered to make choices
- Clear pathway to transport and heating decarbonization

### **Our energy future**

Is defined by digital technology, climate change and urbanization

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Shopping

MALI

#### **Energy management** as a service

Smart offices and business The ecommerce revolution. Products including food are premises. Heating, cooling and energy consumption can purchased mainly online with customer fulfillment by be optimized automatically. autonomous vehicles including drones and other equipment.

#### As IoT improves our daily lives, we are more dependent on reliable power

Industrial production is more digital, more dependent on robots. Customers will insist on high quality power from highly reliable networks.

Energy is purchased as a service with different important features. User friendly agreements, predictable pricing, low-emission options and fixed-price contracts become commonplace.



### transport

Transport transforms into service. Public and private transport will be combined and can be used more and more as a service, replacing traditional vehicle ownership.

Electric and self-driving cars become common. This will decrease particulate emissions and noise pollution.

Densification increases in cities. When car ownership drops, traffic iams will be reduced and parking lots can be used for other purposes.

#### Energy is a new opportunity for agriculture

Energy becomes an important production sector. Woodchips, pellets, biogas, combined heat and energy plants enable energy self-sufficiency.

Machinery will be diversified. Automatic forest and field machinery using electricity, biogas and liquid biofuels become more common.

#### **Finnish Energy**

**THANK YOU** 

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Home and living automation Self-sufficiency increases. Storage solutions are evolving. Decentralized small-scale pro-Energy storage solutions enable demand-side response: consumpduction, for example residen-

hepping bag

tial solar panels, increases

energy self-sufficiency.

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Intelligent energy systems. Households participate automatically in the energy market; tion can adapt to the cost and household intelligence optisupply of power. mizes energy consumption itself.

### **Electrification of**



City 2

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